



Volunteer Expectations

Food Pantry at Iowa's mission is to provide food and basic necessities for University of Iowa students, staff, and faculty in need. We strive to fight food insecurity through education and advocacy. Our goal is to create, maintain, and promote a safe and accessible space to serve our clients. Volunteers will serve our clients with the ability to work effectively across cultures.

As a volunteer, I understand I will meet all the expectations outlined by the Food Pantry Executive Team including, but not limited to:

- Follow the Community Agreement
- Not participate in any workplace violence or harassment
 - In case of immediate emergency, please contact law enforcement
 - Notify any executive member for non-emergent situation (email or verbal)
- Only bring personal property that is necessary and acknowledge full responsibility for it
 - Food Pantry at Iowa will not be responsible for personal stolen items
- Wear respectful and appropriate clothing to each shift and whenever representing Food Pantry at Iowa
- Speak and behave in appropriate manner and respect cultural difference anytime I'm volunteering for or representing Food Pantry at Iowa
 - No smoking or consumption of alcohol or use of illegal substance
 - Profanity is prohibited
- Take each shift assignment seriously and show up to each shift on time
 - No shows/No calls will result in termination in volunteer service
 - Actively communicate with the Executive Team to find coverage for any shift that may be missed (email or group me)
 - Volunteers receiving credit for volunteer hours will contact the Volunteer Coordinator prior to volunteering for approval
- Utilization of the pantry must be outside of scheduled shifts and follow the same procedures and agreements as every other client
 - Utilize pantry once a week
- Maintain privacy and confidentiality of Food Pantry at Iowa clients
 - Violation of confidentiality and privacy will result in immediate termination of volunteer service
- Attend and participate in volunteer monthly meetings
 - If conflict arise, please contact Volunteer Coordinator as soon as possible
- Actively respond to all Food Pantry at Iowa emails

Name: _____

Date: _____